



Legislative Task Force Presentation on Whiting Forensic Hospital and Connecticut Valley Hospital

January 27, 2020



Designated Protection and Advocacy System for Connecticut

- Part of a nationwide network of similar organizations in each state and territory.
- Established in July 2017.

Authorized to:

- Investigate allegations of suspected abuse and neglect of persons with disabilities.
- Monitor conditions in facilities and community programs.
- Pursue legal, administrative, and other remedies to protect the civil rights of people with disabilities. 2



Other Activities Mandated under DRCT's Funding Sources:

- Provide Information and Referral.
- Educate people with disabilities, policymakers and the public about disability rights issues.
- Advocate for applicants and clients of the vocational rehabilitation system and specific Social Security programs.





DRCT Initiated CVH/Whiting Forensic Division Investigation

• November 2017

Initial Focus/Scope of the Investigation –Treatment of two patients:

- William Shehadi
- Andrew Vermiglio





Focus/Scope of Investigation Expanded:

- DRCT Investigators became aware of rights-related issues affecting other residents at Whiting and CVH.
- Right to be free from neglect and to receive safe and effective treatment were in jeopardy.



Investigation Findings

1. Use of Restraint for Discipline in Lieu of Treatment or for the Convenience of Staff

Restraint/seclusion may not be used except as an emergency intervention to prevent immediate or imminent injury to the person at risk or to others.

2. Inadequate Individual Assessment and Treatment Programming



Investigation Findings

- 3. Denial of Patient Rights by DMHAS Police.
 - Andrew Vermiglio denied visits with his mother
 - Andrew Vermiglio also denied a visit with his attorney
- 4. Dependence on Frequent, Regular Use of PRN, STAT and IM Psychotropic Medications.
- 5. Use of the "Level System" as a Mechanism of Control and Default Treatment Plan.

6. Inadequate Abuse and Neglect Reporting and Investigation Protocols,



Investigation Findings

7. Inadequate Death Investigations.

8. Incoherent Mix of Patient Identities and Needs.

9. Lack of Interdisciplinary Team Process.

10. Levels of Staff Engagement with Patients.

11. Persistent Problems Remain at CVH, Similar to Those at WFH.



- 1. Remove CVH's statutory exemption from psychiatric hospital licensing requirements. (See, DPH presentation, 1/9/20 re: "CMS Certification" vs. "DPH Licensure").
- 2. Establish genuine interdisciplinary treatment teams that include direct care staff as well as clinicians, involve patients in development of treatment plans and conduct frequent progress reviews.
- 3. Begin with an accurate understanding of each individual's identity and needs.

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- 4. Eliminate the level system as currently designed and implemented at WFH.
- 5. Develop relevant, discreet programs and services for people with specific needs, particularly those with intellectual or developmental disabilities.
- 6. Train DMHAS police concerning patient's civil rights.

7. Secure independent investigations into all unanticipated deaths.



- 8. Evaluate the effectiveness of the implementation of PA 18-86 concerning the DMHAS abuse, neglect, and exploitation (ANE) reporting and investigation system as it pertains to WFH and CVH.
 - Other "protective services" systems address "abuse", "neglect", and "exploitation".
 - As CLRP 8/5/19 Presentation, the Public Act only addresses allegations of abuse. An ANE reporting and investigation which omits "N" and "E" is not a satisfactory system).



9. Comprehensively evaluate the use of physical and chemical restraints, PRN psychotropic medication, and the occurrence of patient injuries in integrated treatment plan reviews.

10. Provide specific, individualized instructions regarding the nature of the behaviors or symptoms that warrant administration of PRN psychotropic medications.



- 11. Decrease over-reliance on PRN, STAT and IM psychotropic medications.
- 12. Consistently implement quality improvement practices and measures at WFH and CVH.



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